

Manpower Company Profile

Manpower and Maintenance Services Limited (MMS), was duly incorporated under the Company's Act of Jamaica as a Limited Company on May 4, 1990. The company was established primarily to provide Janitorial, building and grounds maintenance services to health care institutions.

Its impeccable track record of performance and service delivery at the Tony Thwaites Wing of the University Hospital of the West Indies, however, ensured that the company quickly attracted among its clients, commercial enterprises such as banks and offices, construction and renovation sites, sport facilities, hotel, college campus, factories, shopping malls and prestige homes.

Manpower is also sought after for other services including: carpet care, pest control, landscape design and maintenance, maid service, plumbing, carpentry, the cleaning of entertainment venues, the provision of wash room supplies, among others.

The need for a mixed cadre of labour / manpower became apparent, hence in collaboration with Caribbean Health Management Consultants Ltd., through its division of Health Professional Placement Services (HPPS), it commenced recruiting, training and placing both temporary and permanent personnel in a variety of settings and on a range of assignments. Additionally, Manpower is consulted by private and public sector institutions in the Caribbean region for assistance with preparation for privatizing janitorial and portering services in health care facilities.

Today, the company boasts a contingent of over 1,300 members of both full-time and part-time staff, servicing over 140 clients at 120 locations island-wide. The company has also acquired the assets of Office Services Limited.

Manpower's research, development and planning unit constantly strives to keep the company's services on the cutting edge of the industry by keeping abreast of the requirements of modern facilities and related technologies.

Manpower proudly holds the position of being the first company in Jamaica to be a member of Building Service Contractors Association International (BSCAI) and has earned a place in the "Who's Who in Building Service Contracting" listing, a publication of the BSCAI. Manpower is also among the few Caribbean companies that are members of the Cleaning Management Institute and is a founding member of the Jamaica Association of Commercial Cleaning Contractors.

The company operates at the high end of the market with attainable aims and objectives guided by its philosophy, mission and pledge to clients which is stated in its Customer Service Charter. The Charter is enforced by a Works / Quality Assurance Manager.

Manpower lists among its clients prominent organizations in the service industry including Jamaica's major airports, the Norman Manley and Sangster International; the University of the West Indies and Spanish Town hospitals; Government Ministries; Food and Beverage – Nestle, Wray & Nephew, Red Stripe, Caribbean Products Limited, Broilers Chicken Processing Plant; Major commercial businesses – Headquarters of Life of Jamaica Limited, Insurance Company of the West Indies Limited, Grace Kennedy & Company Limited, Air Jamaica Limited, Scientific Research Council; sports facilities – Independence Park – National Stadium, National Arena, National Indoor Sport Facility, Kingston Cricket Club - Sabina Park; hotels – Wyndham Rose Hall Golf & Beach Resort as well as the Jamaica Pegasus, among others